



SMS Command Guide

Most of the time, you will probably want to use the ZygoHubs web site to manage your ZygoHub, but we realise that there will be some occasions when this is just not possible - such as when you're on the move. For this reason, we have made it as easy as possible for you to get the most out of the service without having to use the web site. This is a guide to some of the commands that ZygoHub administrators and members can use when they don't have a connected PC handy.

JOIN	Pre-Member
What you want to do	SMS you need to send to your Hub Number
Ask to join a ZygoHub	JOIN
Notes	
The request is forwarded on to the Hub Admin for approval	
ACCEPT / REJECT	Admin
What you want to do	SMS you need to send to your Hub Number
Accept a join request from a potential Hub Member	ACCEPT
Reject a join request from a potential Hub Member	REJECT
Notes	
The potential Member will be informed of your decision	
PIN	All
What you want to do	SMS you need to send to your Hub Number
Request a new PIN	PIN
Notes	
PINs are randomly generated - you can change your PIN to something more memorable by logging in to the ZygoHubs web site. If you can't remember your Hub number you can get a PIN by sending PIN to 0780009900	
USERNAME	All
What you want to do	SMS you need to send to your Hub Number
Change your Username to 'Fred'	USERNAME Fred
Notes	
You'll be asked whether you want to change your Username just for this Hub or for all Hubs you're a member of - choose accordingly.	

ON / OFF	All
What you want to do	SMS you need to send to your Hub Number
Stop receiving messages from your Hub	OFF
Restart receiving messages from your Hub	ON
Notes	
Switch messages off when you are going on holiday or are not going to be using your phone for a few days. You'll still be able to see all the messages sent by the group on the web site. Messages sent to you by Zygo cannot be turned off.	

LEAVE	Member
What you want to do	SMS you need to send to your Hub Number
Leave a Hub	LEAVE
Notes	
If you're the Admin of a Hub, you can't leave it - you have to use the CLOSE command to close it	

RENAME	Admin
What you want to do	SMS you need to send to your Hub Number
Change the name of your Hub to 'Wednesday Wanderers'	RENAME Wednesday Wanderers
Notes	
Hub names must be 25 characters or less in length	

CLOSE	Admin
What you want to do	SMS you need to send to your Hub Number
Close a ZygoHub you are an Admin of where your PIN is 1234	CLOSE 1234
Notes	
If you close a ZygoHub you and all other Members will be removed from it and you will lose the number. All Members will be informed that the group has been closed.	

TOPUP	All
What you want to do	SMS you need to send to your Hub Number
Top-up credits on a Hub for which you have registered a credit card whose last 4 digits are 1234	TOPUP 1234
Notes	
You'll need to have registered your credit card on the web site. The amount you top-up is the minimum available - currently at £5	

BALANCE	All
What you want to do	SMS you need to send to your Hub Number
Find out how many credits are left to use in your Hub	BALANCE
Notes	
You can use the ZygoHubs web site to set up automatic low balance alerts.	

INFO	All
What you want to do	SMS you need to send to your Hub Number
Find out about your Hub	INFO
Notes	
Tells you the name of your Hub, the name and phone number of the Admin, and how many members it has	

LANGUAGE	All
What you want to do	SMS you need to send to your Hub Number
Change the default language Zygo uses to talk to you to Spanish	LANGUAGE Spanish
Notes	
Languages currently available are English and Spanish.	

HELP	All
What you want to do	SMS you need to send to your Hub Number
Find out which ZygoHub SMS commands you can use	HELP
Find out about the ZygoHub SMS command 'Leave'	HELP LEAVE
Notes	
Use HELP in conjunction with a command or on its own. Using HELP on its own gives you a list of commands you can use.	